

# FOREST RIVER CARE

## TECHNICAL AND ROADSIDE ASSISTANCE BENEFITS

### Providing safety and convenience for RVers and their families while on the road.

**Forest River Care Roadside Assistance** is provided to you by Forest River Inc. and powered by Specialized Dispatch Services, LLC., Your provided, first year of coverage includes emergency roadside assistance services such as towing, winch-out, jump-starts, tire changes, technical support, and more. Benefits and services are available to you for your new Forest River RV or when you are towing your new Forest River RV (does not cover additional vehicles or RVs). Learn more about **Forest River Care Technical and Roadside Assistance's** services and features below.

#### Towing

Towing your RV or the Tow Vehicle when towing your RV, to the nearest qualified repair facility.

#### Jump Starts

Jump-starting vehicles' dead batteries or towing vehicles to qualified repair facilities.



#### Tire Assistance

Changing flat tires using a mounted and inflated spare tire, delivering comparable tires to disablement sites, or towing vehicles to a tire facility. The cost of a delivered replacement tire, alignment, mount and dismount, and balancing is

not covered. Customers are responsible for all charges related to on-site repairs, including but not limited to parts and labor costs.

**Delivery of Fuel and Emergency Fluids** Delivering fuel, oil, and water, as necessary, to remedy disablements. Customers are responsible for the cost of fluids.

#### Locksmith/Lockout Service

Providing locksmith services, opening locked vehicles, and/or obtaining replacement keys. Customers are responsible for all charges related to on-site repairs, including but not limited to parts and labor costs.

#### Winch Out

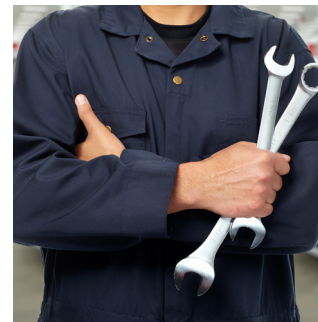
For RVs that can be accessed from an established, maintained road, highway, thoroughfare, or street.

#### Mobile Tire Service

In the event of a tire-related breakdown, a mobile tire service company may be dispatched to mount a like tire to the customer's vehicle. Mobile tire service is not available in all areas. Towing to the nearest qualified repair facility will be provided if mobile tire service is not available. Customer responsible for all parts and labor fees.

#### Technical Support

Features 24/7 technical assistance from our staff of RVIA/RVDA and ASE Certified Technicians, who speak directly with customers to troubleshoot operational issues. Should you need emergency roadside assistance, our vast network of providers offers a wide range of services to handle their unique RV.



#### RV Mobile Mechanic

Dispatching of a mechanic to the site of mechanically-disabled vehicles. Customer is responsible for all charges related to on-site repairs, including but not limited to parts and labor costs.

#### Dealer Locator Services

Assisting customers to the closest qualified service facility when they're in unfamiliar territory.

If you purchased your vehicle **prior to 1/1/2024**, please call the following number for emergency roadside assistance:

**866-209-2895**

If you purchased your vehicle **on or after 1/1/2024**, please call the following number for emergency roadside assistance:

**800-608-2751**



**VALID FOR 1 YEAR FROM DATE OF PURCHASE**